



Civil Service Agency Monthly

NEWSLETTER

"Ensuring Merit and Efficiency in the Public Service"



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Message from the Director-General

Dear Esteemed Readers,

It is my pleasure to welcome you to the Civil Service Agency's monthly newsletter, your trusted source for updates, insights, and developments from the CSA.

After a 13-year hiatus, we are delighted to resume the publication of our monthly newsletter as part of our Communications and Public Relations strategy. This publication will showcase the Agency's ongoing work and achievements while highlighting the policies, programs, and civil service reforms that are shaping a more efficient, accountable, and productive public service in Liberia.

Under my leadership, the Civil Service Agency remains committed to advancing key initiatives in workforce development, payroll verification, and human resource management. These efforts are aimed at strengthening public sector institutions and improving service delivery.

Through this newsletter, the CSA provides a platform for transparency, accountability, progress reporting, and meaningful engagement with you, the public, our partners and stakeholders.



Each edition will feature important updates, success stories, reform initiatives, and other relevant information that reflects our commitment to excellence in public service.

We encourage you to read, share, and stay engaged as we work together to build a more inclusive, decentralized, efficient, and vibrant public sector.

Thank you for your continued support and partnership. We look forward to sharing our journey of reform and progress with you each month.

Sincerely,

Josiah F. Joekai, Jr. Ph.D.

Director-General
Civil Service Agency
Republic of Liberia



A Golden Honor, A Shared Triumph: CSA Makes the News for all the Good Reasons.

When Liberia stood on the threshold of celebrating 179 years of independence, the Civil Service Agency received, yet, a fitting tribute to its unwavering commitment to public service. The CSA was awarded the Golden Image Award for Distinguished Excellence in National Transformation at the 16th edition of the Golden Image Award 2026.

This recognition is more than a trophy displayed on a shelf. It is a reflection of the countless hours of service, the quiet acts of dedication, and the steadfast resolve of every member of the Civil Service Agency family. It celebrates a shared vision of transforming public service into a beacon of professionalism, accountability, and excellence for the Liberian people.

On behalf of the CSA, Director General, Dr. Josiah F. Joekai, Jr., accepted the honor with humility, recognizing that its true owners are the men and women whose daily work continues to shape a stronger and more responsive civil service.

The subsequent presentation of the award to the Agency's general staff was a powerful reminder that excellence is never the achievement of one individual, but the collective triumph of many hands and hearts working toward a common purpose.

The timing of this recognition carries special meaning. It serves as a testament to the vital role that dedicated public servants play in Liberia's continued transformation. Every milestone reached, every reform implemented, and every citizen served brings us closer to the nation we aspire to build.

The award ceremony took place on Tuesday, July 21, 2026 in the Theater of the Ellen Johnson Sirleaf Ministerial Complex in Congo Town, Monrovia. The CSA remains committed to ensuring public service in Liberia is excellent, merit-based and transformed into a productive workforce. The CSA appreciates the organizers of the Golden Image Award for the recognition.

President Boakai Fills Vacancy at CSA; Appoints Edwin K. Jallah as Deputy Director- General for Human Resource Management and Policy



President Joseph Nyuma Boakai, Sr., on June 8, 2026, fulfilled his constitutional mandate by appointing Mr. Edwin K. Jallah as Deputy Director-General for Human Resource Management and Policy at the Civil Service Agency (CSA).

Mr. Jallah previously served as Director for General Administration at the CSA, providing strategic leadership over the Agency's administrative and human resource operations.

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He was subsequently confirmed by the Honorable Liberian Senate on July 16, 2026 during the 41st Day sitting of that august body.

At an unveiling ceremony during Senior Management Team (SMT) meeting on Monday July 20, 2026, the new CSA Deputy Director-General for Human Resource Management and Policy thanked President Boakai for the confidence reposed in him and promised to serve with diligence, integrity and commitment to public service.

Eelie at the meeting, the Director-General, Dr. Josiah F. Joekai, Jr., on behalf of the management and staff of CSA, expressed explicit confidence in Mr. Jallah's competence and ability to discharge his duties independently without fear or favor.

Hon. Jallah's appointment completes the top managerial structure at the Civil Service Agency and filled the vacancy left behind as a result of the resignation of former Deputy Director-General, Darlington A.P. Smith earlier this year.



From Monrovia to Kigali: CSA's Director for Management Service Successfully Completes one-week intensive study tour in Rwanda

The Director of Management Services at the Civil Service Agency, Madam Dorothy Meatee-Kiepeeh, has returned to Liberia after successfully completing a week-long study tour in the East African nation of Rwanda.

Madam Meatee-Kiepeeh, representing the CSA, was part of a 9-member Liberian delegation that participated in the study tour, which enhanced her understanding of governance, public service delivery, and institutional reforms.

She has returned inspired and committed to putting the knowledge acquired in Kigali into practice to strengthen the implementation of the Performance Management and Compliance System (PMCS) and improve public service governance in Liberia.

Upon her return early in July, Madam Dorothy Meatee-Kiepeeh presented a gift to Senior Management through the Director-General Dr. Josiah F. Joekai, Jr.

Beyond their networking excursion, study tours are targeted learning, experiential activities, and cultural immersion. This is why the Civil Service Agency takes immense pride in Madam Dorothy Meatee-Kiepeeh for successfully archiving such milestone.

Early Salary Payments Brightened the Smiles of Civil Servants Ahead of July 26



This would not have been possible without the enduring productive collaboration between the Civil Service Agency (CSA) and the Ministry of Finance and Development Planning (MFDP). With money in hand weeks before Independence Day, civil servants were able to purchase new “26 clothes” for their children, meet household needs, and participate more comfortably in the celebrations.

The momentous celebrations of Liberia’s 179th Independence Day on July 26, 2026 will indeed go down in the history books. Mammoth crowds of Liberians everywhere around the world, dripped in the national colors, for many, were the major takeaway.

While the rest of the world looked on in amazement, civil servants’ purchasing power was already being enabled.

As early as July 1, bank alerts sounded. It was joy and appreciation by public sector workers across the country. The early salary payments brought smiles to the faces of thousands of government employees, many of whom said the timely disbursement eased financial pressure and allowed them to prepare adequately for the festive season.

Beyond helping families, the early payment also boosted business activity in local markets as shoppers bought clothing, food, and other essentials. Marketers and small businesses benefited from the increased spending, creating a positive economic atmosphere ahead of Liberia's 179th Independence Day.

Many civil servants described the government's early salary payments as thoughtful and timely, noting that receiving their salaries early enabled them to celebrate the nation's independence with dignity and peace of mind while providing for their families.

The move has been widely seen as a practical step that strengthened public confidence and contributed to a more festive Independence Day season.

CSA Announces Regular Annual Manpower Hearings for GoL Spending Entities At FY 2027 Budget Launch



The Civil Service Agency (CSA) will conduct the regular annual manpower hearings for all Government of Liberia spending entities alongside the Fiscal Year 2027 budget processing, that's according to the Director-General, Dr. Josiah F. Joekai, Jr.

The manpower hearing will afford the 109 spending entities to present their personnel needs, gaps, and workforce development proposals for the ensuing year.

This comprehensive manpower needs analysis and reports seek to prevent extra compensation requirements outside the manpower hearing framework which usually had fiscal implications.

DG Joekai further emphasized that appropriately structuring the manpower needs of each government entity will bring about fiscal prudence in compensation expenditure.

The CSA Director-General disclosed the latest development on Thursday, July 23, 2026 during the launch of the Fiscal Year 2027 Draft National Budget at the Ellen Johnson Sirleaf Ministerial Complex in Congo Town, Monrovia.

Attended by scores of senior government officials, human resource directors, procurement directors, and comptroller, the program was organized by the Ministry of Finance and Development Planning.

Dr. Joekai said every government institution mandated to form part of the manpower hearing process will be required to plan their personnel within the context of the manpower planning report. The goal, according to the CSA Director-General, is to ensure orderliness in the compensation management process.

He thanked the Minister of Finance and Development Planning, Hon. Augustine Kpehe Ngafuan, for making the funding available for the Civil Service Agency to conduct the annual manpower hearing.

Guest Article



Transforming Liberia's Civil Service: Building Strong Institutions for National Development

By Cllr. Kanio Bai Gbala

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Behind every successful nation is a strong and effective civil service. While elected leaders set the national agenda, it is public servants who turn policies into action. They process services, implement programs, manage public resources, and ensure that government reaches the people. When civil service performs well, it is the citizens that benefit. When it does not, national development suffers. This is why the reforms taking place within Liberia's Civil Service Agency are so important, and must be acknowledged.

Over the past two years, Liberia has made meaningful progress in modernizing its public service. Under the visionary leadership of President Joseph Nyumah Boakai, whose introduction of performance contracts across government has reinforced a culture of accountability and results, the Civil Service Agency, led by Director General Dr. Josiah F. Joekai, Jr., has pursued an ambitious reform agenda focused on professionalism, transparency, efficiency, and accountability. Through steady leadership, hard work, and a clear vision, Dr. Joekai has helped drive reforms that are laying the foundation for a stronger and more responsive civil service. One of the most visible changes has been the Agency's embrace of technology. Automated personnel systems are replacing manual processes. The Civil Service Testing Center has been modernized. The Legal Power of Attorney Scheme is being digitized. These improvements are making government services faster, more transparent, and more reliable. They also help strengthen payroll integrity and reduce opportunities for error.

The Civil Service Agency has also placed renewed emphasis on merit and professionalism. Recruitment and testing processes have been strengthened. New guidelines now govern the engagement of consultants across government. The launch of the Agency's 2025 to 2029 Strategic Plan has provided a clear roadmap for the future. Together, these reforms are helping build a public service where competence, integrity, and performance matter most.

Equally important are the reforms that directly affect public servants themselves. Volunteer teachers and health workers have been added to the government payroll. Grievance handling systems have been strengthened. New occupational health and safety initiatives have been introduced. Employee welfare programs have also expanded. These are practical changes that improve morale while enabling public servants to perform at their best. The progress made over the past two years offers every Liberian reason for optimism. It shows that meaningful reform is possible when there is vision, commitment, and effective leadership. As the Civil Service Agency continues this important work under the stewardship of Dr. Josiah F. Joekai, Jr., Liberia is steadily building a public service that is better equipped to meet the needs and aspirations of its people.



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